



Home Visiting Program Policy on Discussing Well Child Visits

Goal

To ensure home visiting staff consistently educate and support families regarding the importance of Well Child Visits (WCVs) for child health and development.

Scope

This policy applies to all home visiting staff and program participants.

Policy Statement

Home visiting staff will integrate discussions about Well Child Visits into routine home visits, provide education on their importance, and assist families in accessing care.

Procedures

1. Staff Responsibilities

Educate families on what WCVs are and why they matter (growth monitoring, developmental screening, immunizations, early detection of health issues).

Communicate effectively using culturally sensitive, family-centered language.

Address barriers such as transportation, scheduling, and insurance; provide resources and referrals.

Document WCV discussions and track upcoming/complete visits in Visit Tracker.

2. Participant Engagement

Share age-specific WCV schedules (AAP Bright Futures guidelines).

Encourage families to ask questions and participate in their child's health care.

Help with appointment scheduling, reminders, and referrals.

3. Training

All staff will receive annual training on WCV importance and recommended schedule, effective communication strategies, and local pediatric care resources.

4. Monitoring & Quality Assurance

Supervisors will review documentation to ensure WCV discussions occur. Program will track WCV completion rates as part of performance measures.

5. Resources

Provide families with WCV schedule handouts, local clinic contact information, and transportation/insurance assistance resources.

Sample Staff Script

"Well Child Visits are important because they help your child stay healthy and on track with growth and development. During these visits, your provider checks your child's growth, gives vaccines, and answers your questions. How have previous WCV been for you? How can I support you in the process of WCV? I would like to be able to share information with your PCP. Would you sign a ROI, so we could share information, and I can send ASQ results to their office? Is your next appointment coming up? Would you like help scheduling or reminders?"