

## HV CoIIN 3.0

### Lead the Change Application FAQs

#### What is a CoIIN?

Collaborative Improvement and Innovation Networks (CoIINs) are teams working together to tackle a common goal. Participants share ideas, best practices, and lessons learned, and track their progress towards that common goal. For nearly a decade, the [Home Visiting Collaborative Improvement and Innovation Network \(HV CoIIN\)](#) has helped awardees and local programs achieve significant improvements in home visiting services with families.

#### What is Scale?

“[Scale](#)” is helping lots of people to do something differently—and consistently—to achieve a bigger impact. Participating teams will be working to implement changes that have been successfully used by other MIECHV programs.

#### What are the benefits of participating in HV CoIIN?

- **REDUCED BURDEN:** All our work aligns with your MIECHV CQI planning and efforts toward improved performance on MIECHV measures. We make it easy by providing playbooks, user-friendly on-demand data dashboards, advanced coaching in CQI, and expert faculty!
- **BREAKTHROUGH CHANGE:** You will see rapid and significant improvements for families. HV CoIIN supports can facilitate you to spread interventions that have ignited breakthrough change in home visiting.
- **CENTERING HEALTH EQUITY:** HV CoIIN 3.0 is offering several new opportunities to support awardee and local teams in advancing health equity. All teams will engage in important activities such as building a diverse team and creating community histories to explore and learn about the root causes of the inequities experienced by families. For teams that want to dive deeper, we will offer a Health Equity Community of Practice on setting SMARTIE aims, testing changes that center families experiencing inequities and analyzing stratified data.
- **PEER INTERACTION:** You will have ongoing peer-to-peer support from other MIECHV awardees and local teams—learning together, sharing struggles, and celebrating successes.
- **IN-DEPTH AND EXPERT SUPPORT:** Your awardee team and participating local implementing agencies will receive specialized support for collecting and interpreting data and reporting outcomes, as well as home –visiting-specific, CQI training and education to grow awardee and LIA capacity for CQI and data driven improvement. Your awardee team and participating local implementing agencies will also receive three virtual learning sessions and monthly calls (with real-time Spanish interpretation during calls).
- **MIECHV CQI PLAN SUPPORT:** Teams will receive support in development, completion, and further execution of their CQI plans.

“HV CoIIN provides huge benefits. Having these tools where we can get all this information has been essential to the process. We couldn’t have done it without them.”

- **ACCESS TO ESSENTIAL TOOLS AND RESOURCES:** All participants will have access to our vast array of multilingual tools and resources developed by leading topic and CQI experts. This includes:
  - An online data dashboard that creates automated run charts and displays data trends by state or territory and LIA(s); collects PDSA testing and allows virtual PDSA coaching by awardee leads and HV CoIIN 3.0 improvement advisors; and allows real-time reports and easy tracking of LIA PDSA cycles and data report submissions.
  - The HV CoIIN 3.0 portal, which houses all tools and resources, including key driver diagrams, gold standard PDSA cycles and tools tested by teams, the Family Leadership in CQI toolkit, measurement templates, and CQI self-paced modules for new and veteran staff.
- **FAMILY LEADERSHIP:** You will learn new strategies to boost caregiver engagement and collaborate with families in leading the change. We provide expert coaching, as well as a comprehensive family leadership toolkit, to support meaningful partnerships with families to support system-level improvements.

“We’re impacting our community and getting results. We’re also paving the way for better things, creating processes that others can use & be successful with it.”

## Does participation in the CoIIN satisfy requirements for the MIECHV CQI Plan or is it in addition to the activities outlined in your state’s CQI Plan?

Yes, participating in HV CoIIN satisfies MIECHV requirements for CQI activities.

## What topics can we choose from?

We are offering three topics in Cohort 1: [Caregiver Depression, Staff Recruitment and Retention, or Health Equity](#)

## We’re not quite ready to implement the full Health Equity Framework. Can we still get support in advancing Health Equity?

HV CoIIN 3.0 is offering several new opportunities to support awardee and local teams in advancing health equity. All teams will be supported in important activities, such as building a diverse team and learning your community history to support teams in understanding root causes of inequities. For teams participating in Caregiver Depression and Staff Recruitment & Retention who want to dive deeper, we will offer a Health Equity Community of Practice (CoP) on setting SMARTIE aims, testing changes that center the voice of families experiencing inequities and analyzing stratified data.

“As I think about the journey through the Health Equity CoIIN project, what stands out most to me is the strained and unfortunate history that minorities have experienced in the United States of America. Learning the histories of other areas and even my own city was very eye opening because these occurrences did not happen very long ago.”

## How many states or territories will be in cohort 1?

We are aiming for a maximum of 12 MIECHV states and territories and up to 100 LIAs. Please note that the Health Equity topic will be limited to up to 4 awardees and 12 LIAs.

## Is this only for MIECHV sites?

Yes, this is only for awardees and LIAs that receive MIECHV funds but sharing learnings with others is always encouraged.

## What will LIAs do? What is the time commitment?

LIAs will form an improvement team and collaborate with national content experts, peers, improvement advisors and state and territory CQI lead to test and implement changes in their selected topic area. Improvement teams typically incorporate HV CoIIN activities into their regular team or CQI meetings.

We are anticipating LIA participation to be 12 months. The core activities of the CoIIN include:

- **Three, virtual learning sessions** over the course of 12 months. Each learning session takes about 6 hours over the course of three weeks. Prework activities leading up to each learning session are encouraged to be completed as a team and facilitated as a group activity.
- **90-minute action period calls each month** (*except during months with learning sessions*) where teams participate in learning and peer-sharing with other teams across the country.
- **Submit data and PDSAs each month.** LIAs will receive all the support and tools they need to submit data and PDSA cycles, including sample PDSA cycles from other local teams. Time to complete these varies upon the number of team members and tests the team are running at any one given time.

## Do all LIA team members need to participate in the monthly action period calls?

The monthly action period calls are important for building and keeping up will, and building peer-to-peer relationships, so the more members that can participate, the better for the team. But if there are some that can't come, they can listen to the recordings, review meeting materials, and learn from team members who attend.

## What will awardees do?

Awardees participate in all HV CoIIN activities with their LIAs (see above for specific time commitments). Awardees will also support LIA data collection and review PDSA cycles each month. Note that that time associated with providing this support is highly dependent on the number of LIAs participating and the type of infrastructure that the Awardee has to provide CQI support. Awardees also attend a monthly CoP with the awardee leads from other participating states and territories. This monthly call is an opportunity for building CQI capacity and peer sharing. Staff Recruitment and Retention and Caregiver Depression Awardees who have LIAs participating in the optional Equity workstream will also participate in those monthly CoPs.

## How many staff should participate?

Awardees should identify at least one CQI lead to help support LIAs in the HV CoIIN. LIAs will form an improvement team of 3-5 team members, including home visitors, supervisors, and caregivers.

## We're new to CQI. What if we're not ready?

Diversity in CQI experience and background is welcomed and leads to better, stronger learning! HV CoIIN provides extensive and ongoing support to help awardees and LIAs build what they need to succeed. This is an opportunity to get tailored and wraparound support, plus resources to build capacity and infrastructure.

## What if we don't have enough time to take on something new?

Participation in HV CoIIN fulfills MIECHV CQI Plan requirements. Let your participation in HV CoIIN streamline the work!

"Being able to borrow resources from peers and take an existing document to make our own, has saved us so much time."

## Our CQI process is different, LIAs choose their own topics. Is this relevant to us?

When LIAs work on the same topic, the alignment fuels collaborative learning and builds peer connections to accelerate improvements across the entire state. LIAs still have the flexibility to select the changes they will test in their topic.

HV CoIIN provides the opportunity to test out a more structured improvement method with lots of support. Several awardees who participated in HV CoIIN 2.0 also noted that their CQI process differs, and that their LIAs typically choose their own topics. Despite the unfamiliar process, these awardees tried it out, saw the benefits of LIAs working on the same topic, and now continue with this approach in their ongoing efforts.

## Can't I just download the playbooks for Caregiver Depression and Staff Recruitment & Retention, and use them with teams?

The playbooks are only one small piece of the overall scale process and compendium of resources that HV CoIIN offers. True change requires teaching, coaching, modeling, peer-to-peer support, and much more.

## When can I apply and how do I access the application?

- The [application](#) for Cohort 1 opens on October 14, 2022 and **is due by November 30, 2022**.
- The [application](#) should take about **15 minutes to complete** (you can find the link on our website too, <https://hv-coiin.edc.org/>)
- Applicants will be notified of their acceptance by December 8, 2022.
  - Need to know sooner? Just let us know by contacting by contacting us at [hvcoiin@edc.org](mailto:hvcoiin@edc.org).

"Participation in the CoIIN has provided me with an opportunity to see how making small, but consistent changes can make long term impacts."

## More Questions?

Click [here](#) to register for our virtual application information session on **Tuesday, October 25** from:

- 1:00-2:00PM ET
- 12:00-1:00PM CT
- 10:00-11:00AM PT

## Want More Information?

- See our series of [Fact Sheets](#) for more information on past achievements by awardees in these topic areas
- See our [About Us](#) page for more about the EDC and our partners
- Check out our 30-minute virtual series webinars for more information on:
  - [Breakthrough Benefits of HV CoIIN 2.0](#)
  - [The journey from small scale to state-wide collaboratives](#)
  - [Innovations in Family Leadership](#)
- Listen to our podcast, "[Driving Improvements in Home Visiting Through CQI](#)"

You can always reach us at [hvcoiin@edc.org](mailto:hvcoiin@edc.org)!

***Thank you!*** – Zhandra Levesque, Project Director, and the HV CoIIN team

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